



## MOUNTAINSIDE SHUTTLE SERVICE WINTER 2025 - 2026

**Overview:** The Mountainside Shuttle will provide daily, on-demand shuttle service for Mountainside owners and their guests **starting Friday, December 5, 2025, and continuing through Sunday, April 19, 2026.**

The Mountainside Shuttle features dedicated SUVs with room for 7 passengers and their skis and snowboards.

**Operations:** The Shuttle mirrors the hours of operation of the Highlands Gondola and is available daily starting on December 5, 2025. The Highlands Gondola provides a unique and efficient connection from Mountainside to and from Northstar Village.

**The shuttle is used to get Mountainside families to and from the top of the Highlands Gondola.** This will provide Mountainside owners with easy access to the Village during the day as well as in the evening.

By aligning the Mountainside shuttle service with the Highlands Gondola operations, Mountainside owners will have unrivaled, care free mobility during winter.

**Service Area:** The Shuttle operates ONLY within the Mountainside community, the Ritz-Carlton, and the Highlands Gondola. Service is NOT provided to Northstar Village or anywhere else on or past Highway 267.

**Policies and Restrictions:** Use rules and restrictions may be imposed at the discretion of the Mountainside Master Association and the shuttle operators at any time during the season.

### On-Demand Service:

- Service is through text messaging as drivers are not able to answer a phone call.
- Text the Mountainside Shuttle at **530.386.8044** for pick-up.
- **Service is provided in the order received.** To preserve the on-demand nature of the service, no reservations will be taken in advance.
- The wait times for service are dependent on the volume of requests and can vary significantly.
- **Homeowners and guests must be ready to be picked up when requesting rides.** To limit waiting times, the shuttle will not be able to wait outside any residence for unprepared groups. In these cases, the shuttle will have to move onto the next request in line.

**Days of Service/ Hours of Operation:** The Mountainside Shuttle will run daily and continuously from Friday, December 5, 2025 through Sunday, April 19, 2026. Hours of operation, which are subject to change, will mirror the Highlands Gondola hours:

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|-------------------------------------|---------------------|
| • Thursdays, Fridays, and Saturdays | 7:45 am to 10:30 pm |
| • Sunday through Wednesday          | 7:45 am to 9:00 pm  |
| • Christmas/New Year's period       | 7:45 am to 10:30 pm |
| • New Year's Eve (12/31/2025)       | 7:45 am to 1:00 am  |
| • President's Week period           | 7:45 am to 10:30 pm |

**Transportation Outside of Service Area:** Transportation outside of the Service Area may be arranged separately. Call the shuttle operator, Tahoe Sierra Transportation, at 530.550.5300 or complete a web reservation request form at [TahoeSierraTransportation.com](https://TahoeSierraTransportation.com)

The Mountainside Shuttle text number cannot be used to request outside service – instead please call 530.550.5300 or use the website form. Advanced reservations are required, and as a Mountainside resident you will receive a preferred rate.